

#### State of Texas Automated Information and Reporting System

## 2022 STAIRS

**Cost and Accountability Report Training** 

HHSC PFD LTSS Center for Information and Training



## Nursing Facility (NF)

# 2021 Cost and Accountability Report and 2022 Accountability Report



# Objective

# To complete a STAIRS Cost or Accountability Report

# COVID-19 Funding and Cost Reporting

HHSC Provider Finance has issued guidelines for how COVID-19 funds should be reported/offset on the report.

These guidelines are based on the Coronavirus Aid, Relief, and Economic Security (CARES) Act and the Texas Administrative Code guidelines/requirements



#### What is the Cares Act?



The CARES Act was passed by Congress and signed into law on March 27th, 2020.

The CARES Act provides relief for individuals and businesses that have been negatively impacted by the coronavirus outbreak.

### What Does the Cares Act Require?



The CARES Act provides that "...these funds may not be used to reimburse expenses or losses that have been reimbursed from other sources or that other sources are obligated to reimburse...."

In this case, Medicaid is considered an "Other Source" that is obligated to reimburse the expense of providing Medicaid services.

### What Does the TAC Require?



The TAC provides, "Grants and contracts from federal, state or local government...should be offset, prior to reporting on the cost report, against the particular cost or group of costs for which the grant was intended....".

The CARES Act Provider Relief Funds, the Paycheck Protection Program (PPP) and portions of the Economic Injury Disaster Loans **are considered grants** to the extent the funds are forgiven under the terms of the loan programs and/or the terms and conditions of the funds received.

#### **Provider Relief Funds**



Cost Report Preparers **should offset** any provider relief funds recognized as revenue by the provider in 2021, not reimbursed by another source against any costs incurred in response to COVID-19.

Providers can reflect the detail of this offset in the trial balance or allocation summary uploaded as supporting documentation and report the final adjusted expenses on the cost or accountability report





#### **PRF used for Lost Revenue:**

PRF revenue recognized in 2021 as a result of lost revenue should not reduce any expenses included on the unadjusted trial balance prior to those expenses being reported on the cost report because these lost revenue dollars are not associated with any specific expense.

 Providers must report any PRF revenue recognized as a result of lost revenue in Step 5c.

#### **PPP Loans**



<u>Salaries and Wages:</u> cost report preparers **should offset** an amount equal to any staff wages reimbursed by PPP against any otherwise incurred salary, during the cost reporting period, prior to reporting.

Non-Payroll Expenses: cost report preparers **should offset** non-payroll related expense for the portion of the PPP loan utilized for those non-payroll items.

#### **PPP Loans**



Providers can reflect the detail of this offset in the trial balance or allocation summary uploaded as supporting documentation and report the final adjusted expenses on the cost or accountability report.

#### Local Funds



Pursuant to TAC §355.103(b)(18)(B), "Grants and contracts from federal, state or local government, such as transportation grants, United States Department of Agriculture grants, education grants, Housing and Urban Development grants, and Community Service Block Grants, should be offset, prior to reporting on the cost report, against the particular cost or group of costs for which the grant was intended...."

#### Local Funds



If you have any questions about the treatment of local funds for purposes of the report, please contact the LTSS Center for Information and Training at PFD-LTSS@hhs.texas.gov.

#### Rate Enhancement



Providers enrolled in the Direct Care Compensation Rate Enhancement program receive additional funds to provide increased wages and benefits for direct care staff and must demonstrate compliance with enhanced staffing and spending requirements.

Rate Enhancement recoupments are determined based on staffing and spending requirements associated with direct care compensation (such as wages, benefits, and mileage reimbursement).

#### **Cares Act Offsets and Rate Enhancement**



The offset of PRF and PPP revenues, previously mentioned, **should not impact the hours reported** for any department on the cost or accountability report related to direct care hours for staffing.

While the offset of some of the PRF and PPP revenues could reduce specific salaries reported on the cost report, the number of hours reported should agree with the actual hours related to the unadjusted salaries.

If you paid the salary using PRF or PPP dollars, the actual hours incurred will not change and do not reduce them on the Cost or Accountability report.

### **Support Documentation**



As in prior years, providers may be required to submit support documentation (e.g., trial balances, allocation summary, etc.) to support the information in the Report.

The state acknowledges providers may be required to submit reports to local or federal jurisdictions based on funds received (e.g. PRF, PPP, etc.). <u>Do not</u> provide the State with a copy of these reports and/or any applicable support documentation for these reports.



The Entity Contact (Primary) is the contracted provider that received access to STAIRS.

Fairbanks will send a notification of access, login and password, to the email address we have on file for the provider.

If you have not received notification of access, then please contact <a href="mailto:CostInformationPFD@hhs.texas.gov">CostInformationPFD@hhs.texas.gov</a>



#### **Before You Begin**

- Review your ledger for unallowable costs and costs that require allocation.
- Adjust for accruals.
- Prepare the reconciliation worksheet and allocation summaries.
- Gather information on your depreciable assets.
- Gather information on Related Parties



#### **Organization of the Cost Report**

#### Reporting Categories

- Combined Entity and Provider Information
- Units of Service and Revenues
- Wages and Compensation
- Payroll Taxes and Workers' Compensation



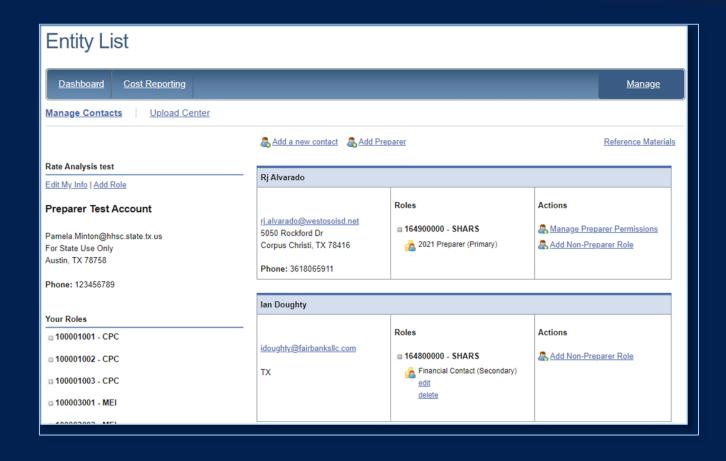
#### **Organization of the Cost Report**

#### Reporting Categories

- Facility and Operations
- Verification Summary and Certifications
- Agree/Disagree and Informal Review

## STAIRS Dashboard





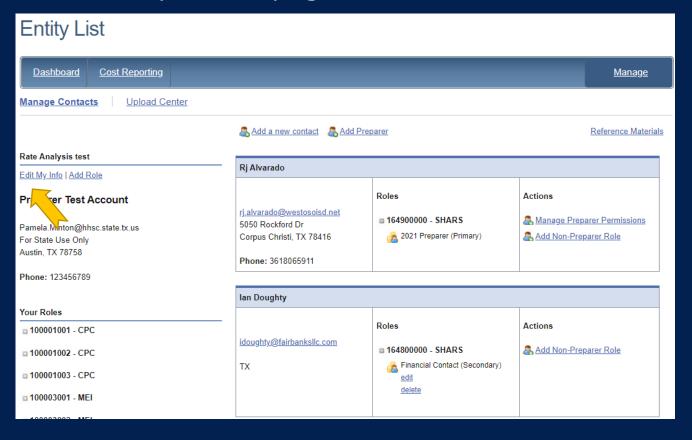
#### Dashboard

The **Entity Contact** (Primary) logs into the system and sets up other users.



#### STAIRS - Manage Contacts

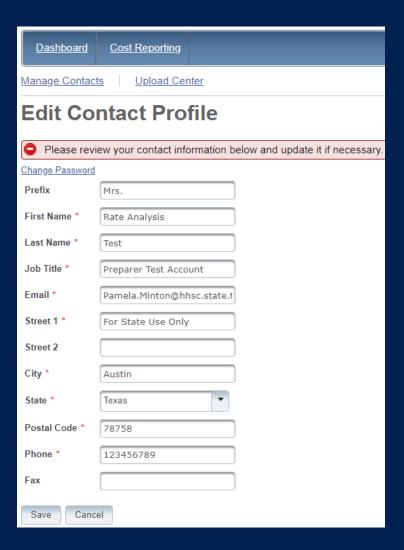
NF Entity Edit My Info link is at the top of the page.





**STAIRS – Review and Edit Profile** 

Complete this form with your information and click Save to finish.

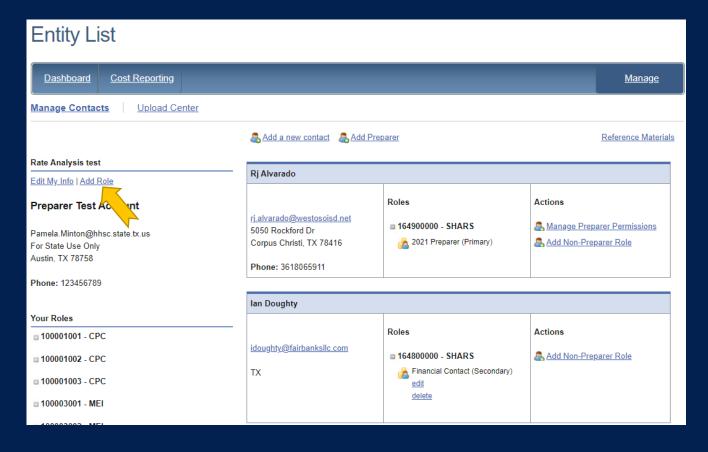


# TEXAS Health and Human Services

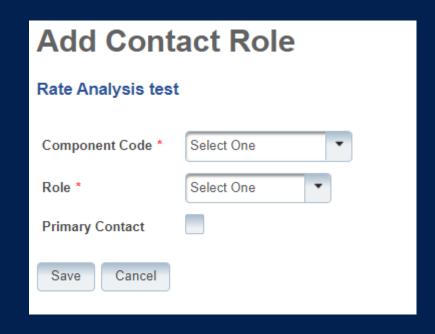
#### **STAIRS**

#### STAIRS - Add Role

NF Entity Add Role link is at the top of the page.







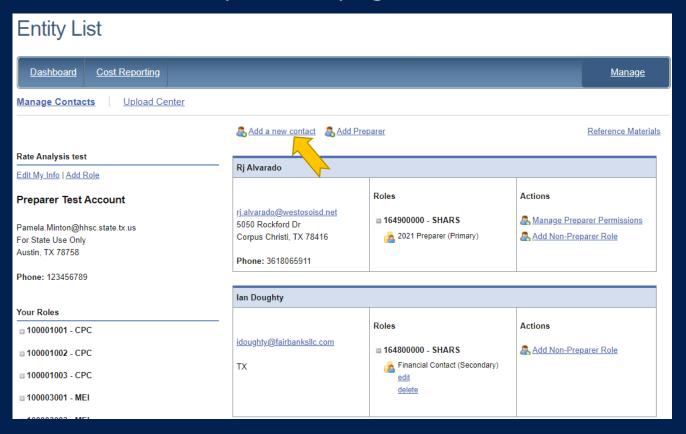
#### Add Contact Role

- Component Code
- Add Role as Primary or Financial Contact



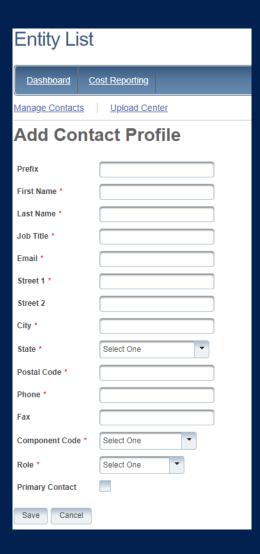
#### **STAIRS – Add New Contact**

NF Entity Add New Contact link is at the top of the page.





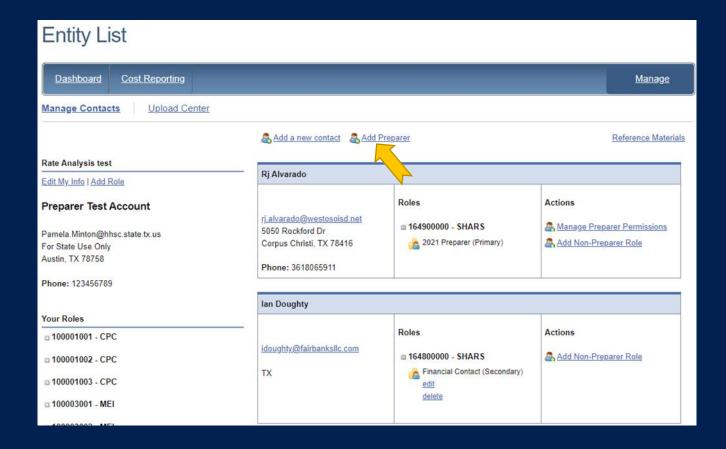
#### Add Contact Profile



# TEXAS Health and Human Services

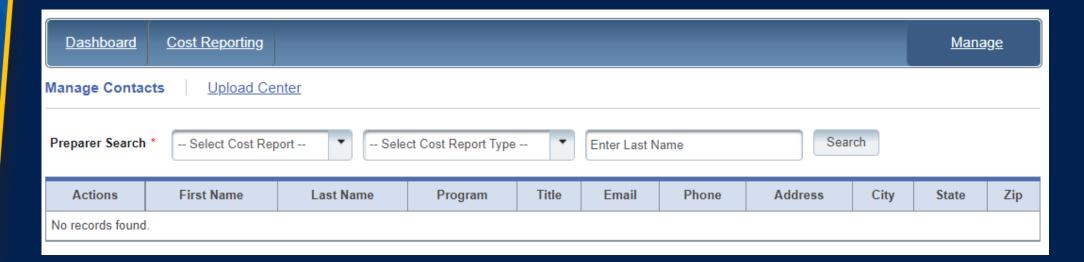
# **STAIRS**STAIRS – Manage Contacts

Select "Add Preparer".





## **STAIRS – Manage Contacts**Select a Preparer







#### **STAIRS – Manage Contacts**

Report Preparer – determine who will be preparing your cost report.

Select Add preparer.

Search by name and check that the person is on the drop-down list to choose as the Preparer in STAIRS.



#### Roles

**Entity Contact** can set up all other user types and additional Entity Contacts. Can review the cost report. Must sign the Cost Report Certification.

**Preparer** can set up other Preparers. This is the only role that can make entries into the cost report. Must sign the Methodology Certification. Cannot sign the Cost Report Certification.



#### Roles

**Financial Contact** can set up Preparers and other Financial Contacts. Can review the cost report. Can sign and upload the Cost Report Certification.

Detailed information can be found in the document titled "Managing Contacts Processing Procedures" in the Reference Materials section at the bottom of every page in STAIRS. A person can hold more than one role



#### Roles

**Combined Entity** - one or more commonly owned corporations and/or limited partnerships where the general partner is controlled by the same identical persons as the commonly owned corporation(s). May involve an additional *CONTROLLING ENTITY* which owns all members of the combined entity.

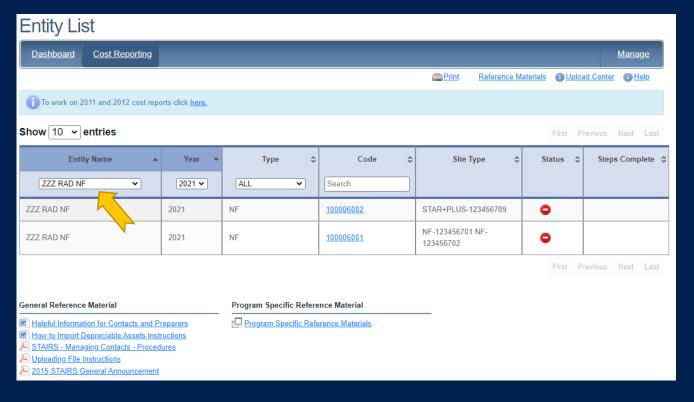
**Contracting Entity** - The contract with which Medicaid contracts for the provision of the Medicaid services included on this cost report.



#### **STAIRS – Manage Contacts**

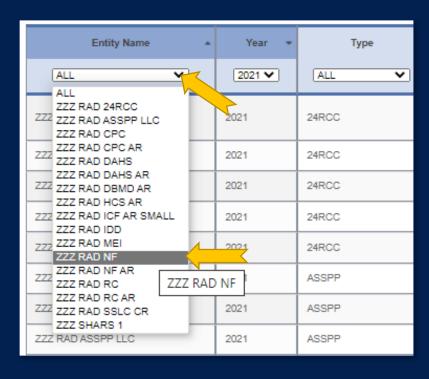
Links to **add a new contact**, NF preparer is at the top of the page.

The person doing the editing and adding will need to have the new contact's First/Last Name and E-mail.



### **STAIRS Entity List**



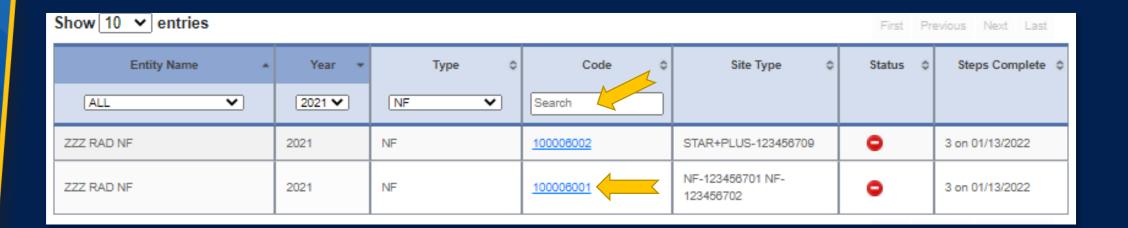


#### **Entity Name**

- Open the Entity pull down menu.
- Select your discipline from the menu.

### **STAIRS Entity List**







There are 14 Steps to complete a Cost or Accountability Report.

# TEXAS Health and Human Services

# STAIRS

#### **Steps 1** Combined Entity Identification

#### **Purpose**

HHSC needs to collect contact information so that HHSC PFD can contact provider/preparer/etc. during the review of the cost report.

#### **How HHSC PFD uses the information?**

This information is used by the HHSC PFD to obtain information and documentation needed to address issues found in the cost report review.



#### **Steps 1 Combined Entity Identification**

Please confirm this report is the most current report from the prior year.



# TEXAS Health and Human Services

## **STAIRS**

#### **Step 2 General Information**

#### **Purpose**

The purpose of Step 2 is to give general information, including the Combined Entity's reporting period and to determine if the Combined Entity wants to aggregate reporting expenses used to determine compliance in the Rate Enhancement program.

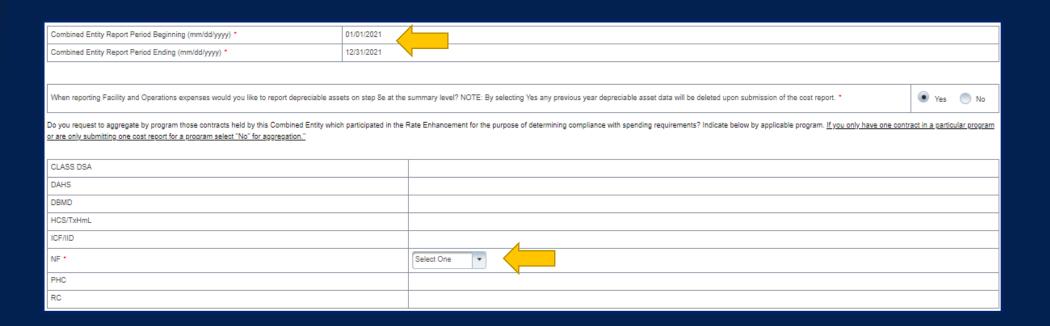
#### **How HHSC PFD uses the information?**

If the provider chooses to aggregate their contracts by the program that participates in the Direct Care Staff Rate Enhancement program, then HHSC PFD will use combined expenses to determine compliance with staffing and spending requirements.



#### **Steps 2 General Information**

Verify reporting period and ensure your program is selected in the right column.



# TEXAS Health and Human Services

#### **STAIRS**

#### **Step 3. Contract Management**

#### **Purpose**

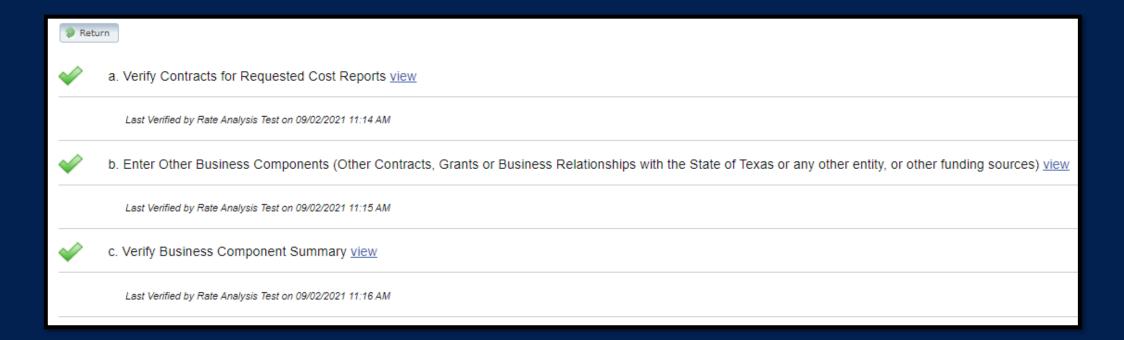
Provide information about the combined entity's business components.

#### **How HHSC PFD uses the information**

HHSC PFD uses the information in Step 3 during the Cost or Accountability report examination process.



# **Step 3. Contract Management** Three steps:





#### **Step 3.a. Verify Contracts for Requested Reports**

State issue contracts are listed in Step 3A, such as HHSC contracts and STAR+PLUS.

Active Entire Report Period?		Cost Report Group Code	Contracting Entity Name	CR Type	Program	gram Site Type Contract #		Contract Name	Enhancement Participation	Note		
	Yes		No	100008001	ZZZ RAD NF	NF	NF NF	n/a n/a	123456701 123456702	ZZZ RAD NF ZZZ RAD NF	NF NF	
	Yes		No	100008002	ZZZ RAD NF	NF	STAR+PLUS	n/a	123458709	ZZZ RAD NF	NF	

Than your contracts are not listed contact as at





**Step 3.b. Enter Other Business Components**Other Contracts, Grants or Business Relationships with the State of Texas or any other entity, or other funding sources.

Active Entire Reporting Period	Contract Type	Service Type	Contracting Entity Name	Contract #/ Provider Identification	Added By	Note
Yes		Hospice		123456	HHSC RAD	
Yes		Other - provide explanation: Vitamin Shop		35-123458	HHSC RAD	Sells Vitamins to NF
Yes		Other - provide explanation:DME		1234587	HHSC RAD	Durable Medical Equipment company
Yes		Other - provide explanation:Market Firm		1234	HHSC RAD	Marketing Firm
Yes	HHSC	Personal Care Services		987654321	HHSC RAD	
Yes	Other	Other - provide explanation:Test Fire Department		100X	Rate Analysis Test	



#### **Step 3.c. Verify Business Component Summary**

Contract Type	Report Group Code	Contracting Entity Name	CR Type	Site Type
Requested	100008001	ZZZ RAD NF	NF	
Requested	100008002	ZZZ RAD NF	NF	
DADS	123458		Hospice	
Other	35-123458		Other - provide explanation - Vitamin Shop	
Other	1234587		Other - provide explanation - DME	
Other	1234		Other - provide explanation - Market Firm	
HHSC	987654321		Personal Care Services	
Other	3000		Other - provide explanation - Test Fire Department	



# **Step 4 General Information**

#### **Purpose**

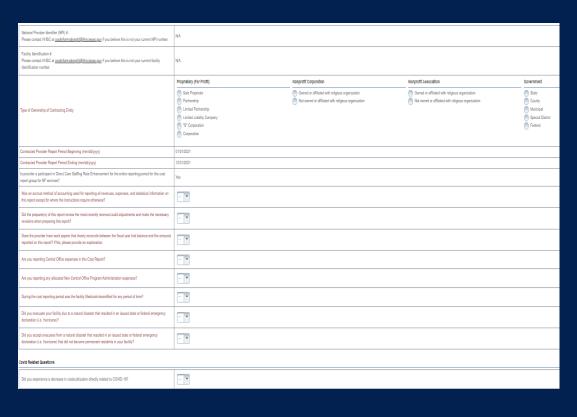
Collect general information about the contracted entity that delivered services during the reporting period.

#### How do we use this information?

HHSC PFD uses this information for a variety of purposes in the financial examination and reports reconciliation processes. HHSC may also add questions to collect one-time information for events that impact provider costs.



#### **Step 4 General Information**



- Correctly identify the ownership of the contracting entity
- Dates and National Provider Identifier will prepopulate
- Rate Enhancement Participation questions prepopulated
- Questions regarding preparation to complete the report
- Upload an Organizational Chart



#### **Step 4 General Information**

COVID-19 Related Questions
This section is questions on how
COVID-19 affected your business.

This section is for informational purposes only.

Covid Related Questions			
Did you experience a decrease in costs/utilization directly related to COVID-19?	Yes		
Did you incur an increase in costs directly related to COVID-19? For example, some providers may have paid more for Personal Protective Equipment (PPE) – either because they had to purchase more PPE and/or it was more expensive.	Yes		
a) If Yes, was it an increase in unit of service?	No	Please explain:	explain
b) If Yes, was it due to an increase in costs per unit of service?	No	Please explain:	explain
Did you incur costs for a category(ies) that historically is not incurred when administrating/delivering this program/service?			
Did you receive local, state or federal grants directly related to COVID-19?			

# TEXAS

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#### **STAIRS**

# **Step 5. Units of Service and Revenue**

#### **Purpose**

The purpose of Step 5 is to collect units of service information.

#### How do we use this information?

HHSC PFD uses this information to determine the contracted provider's revenue. Units of service are used in the report reconciliation process to determine compliance in the Rate Enhancement program and during rate-setting calculations.



#### **Step 5 Units of Service and Revenue**

Step 5.a. – Statistical Data

Step 5.b. – Bed Days

Step 5.c. – Other Revenues

Step 5.d. – Days of Service Summary



#### **Step 5.a. Statistical Data**

This report is for contracted and non-contracted beds.

Yes		No
Yes		No
Yes		No
	Yes	Yes



# Step 5.b. Bed Days Report Medicaid and Non-Medicaid days.

Fee-for-Service Days of Service in Medicaid Contracted Beds								
RUG		Rate Period 3 09/01/2021 - 12/31/2021	Total Days of Service					
RUG RAD			0					
RUG RAC			0					
RUG RAB			0					



**Step 5.c.** – Other Revenue

Report other revenues to support services support that are not reported in Step 5.b.





#### **Step 5.d.** – Days of Service Summary

Summary - All Days of	Summary - All Days of Service										
		Rate Period 3 09/01/2021 - 12/31/2021	Total								
Fee-for-Service Days of Service in Medicaid Contracted Beds	0	0	0								
Hospice Days of Service in Medicaid Contracted Beds	0	0	0								
STAR+PLUS Days of Service in Medicaid Contracted Beds	0	0	0								
Dual-Eligible Demonstration - Medicaid Days	0	0	0								
Total Medicaid Days of Service in Medicaid Contracted Beds	0	0	0								
Non-Medicaid Days of Service in Medicaid Contracted Beds	0	0	0								
Total Days of Service in Medicaid Contracted Beds	0	0	0								
Days of Service in Non-Medicaid Contracted Beds	0	0	0								
Total Days of Service	0	0	0								

# TEXAS

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## **STAIRS**

#### **Step 6 Wages and Compensation**

#### **Purpose**

HHSC PFD uses this step is to collect wages, compensation and benefits information for the direct care, other resident care, administration and central office staff.

#### How do we use this information?

HHSC PFD uses this information to determine the contracted provider's employee and contracted staff expenses. Staff expenses are used in the report reconciliation process to determine compliance in the Direct Care Staff Rate Enhancement program and rate-setting calculations.





#### **Step 6 Wages and Compensation**

Step 6a - General Information

Step 6b - Related Party

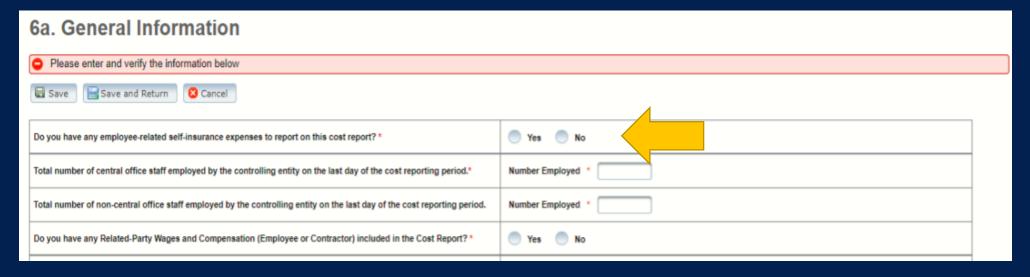
Step 6c - Direct Care Staff

Step 6d - Other Resident Care Staff

Step 6e - Administrative & Operations Personnel



#### Step 6.a.



Do you have any Related-Party Wages and Compensation (Employee or Contractor) included in the Cost Report?

Click "Yes" or "No".



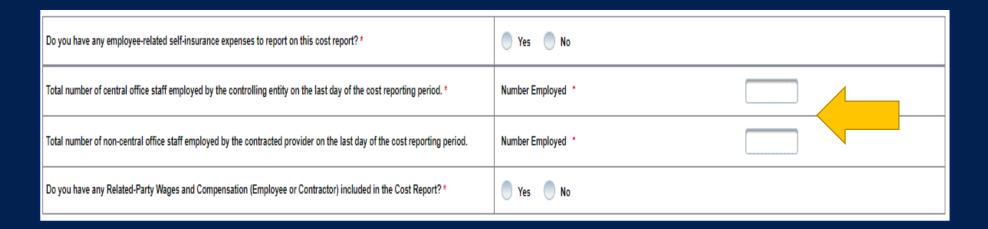


A Related Party is any person or organization related to the provider by:

- Parent, child, sibling (including Step-children)
- Mother-in-law, Father-in-law
- Aunt, Uncle, Cousin
- Marriage
- Common ownership
- Control



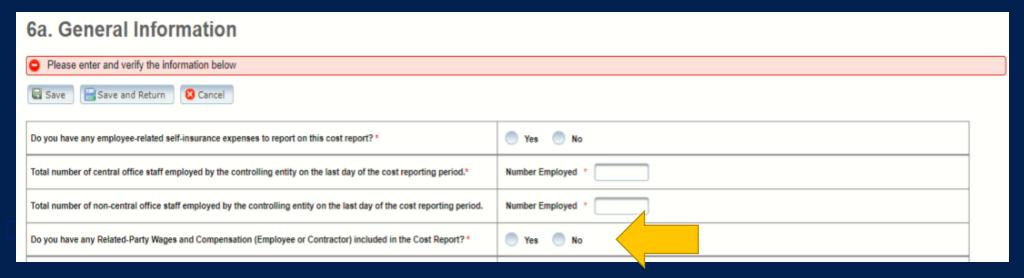
#### Step 6.a. General Information



Enter the Total number of office staff employed by the controlling entity.

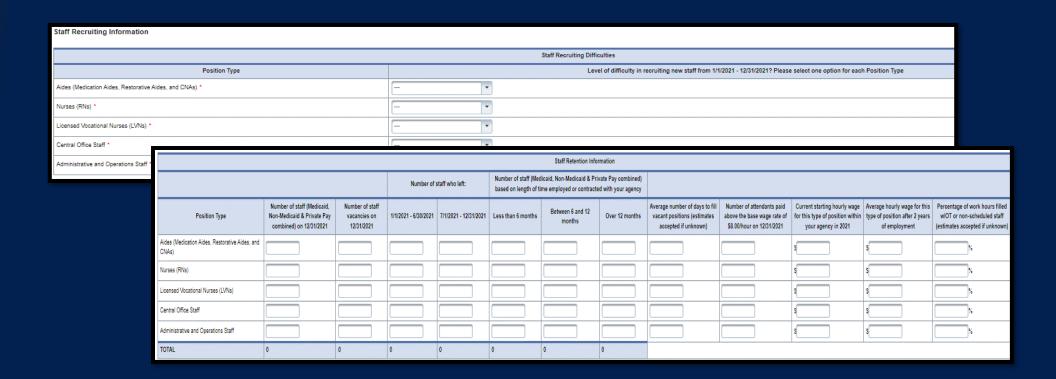


#### Step 6.a. General Information



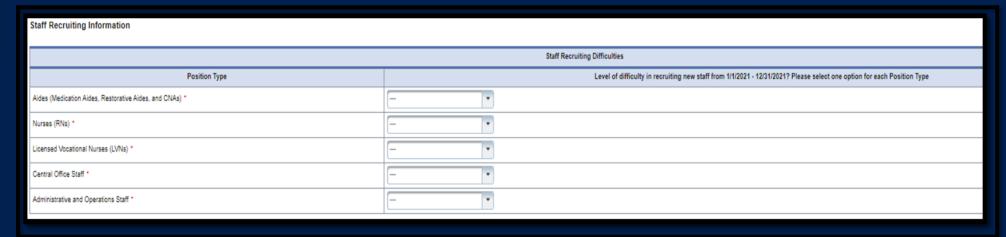


#### Step 6.a. Staff Recruiting, Retention, and Benefits





#### Step 6.a. Staff Recruiting Difficulties



For each of the listed staff Position Types, choose one of eight options:

Very easy	Difficult
Moderately easy	Moderately difficult
Easy	Very difficult
Neither easy nor difficult	N/A (no staff of this type)



### **Step 6.a. Staff Retention Information**

						Staff Retention Infor	mation				
	Number of s	staff who left:	Number of staff (Medicaid, Non-Medicaid & Private Pay combined) based on length of time employed or contracted with your agency								
Position Type	Number of staff (Medicaid, Non-Medicaid & Private Pay combined) on 12/31/2021	Number of staff vacancies on 12/31/2021	1/1/2021 - 6/30/2021	7/1/2021 - 12/31/2021	Less than 6 months	Between 6 and 12 months	Over 12 months	Average number of days to fill vacant positions (estimates accepted if unknown)	Number of attendants paid above the base wage rate of \$8.00/hour on 12/31/2021	Current starting hourly wage for this type of position within your agency in 2021	
Aides (Medication Aides, Restorative Aides, and CNAs)										s	\$ %
Nurses (RNs)										\$	\$ %
Licensed Vocational Nurses (LVNs)										\$	\$ %
Central Office Staff										\$	\$ %
Administrative and Operations Staff										\$	\$ %
TOTAL	0	0	0	0	0	0	0				



#### **Step 6.a. Attendant Benefits Information**

Attendant Benefits Information		
In addition to wages, does your agency offer benefits to attendant? If Yes, check all that apply	Full-Time Attendant	Part-Time Attendant
Medical Insurance (paid in whole or in part by agency)		
Dental Insurance (paid in whole or in part by agency)		
Retirement (paid in whole or in part by agency)		
Paid Sick Leave		
Paid Vacation		
Short-Term Disability		
Long-Term Disability		
Jury Duty Leave		
Bereavement Leave		
Vision Insurance		
Employee Assistance Plan		
Life Insurance		



# **Step 6.b. Related-Party Purpose**

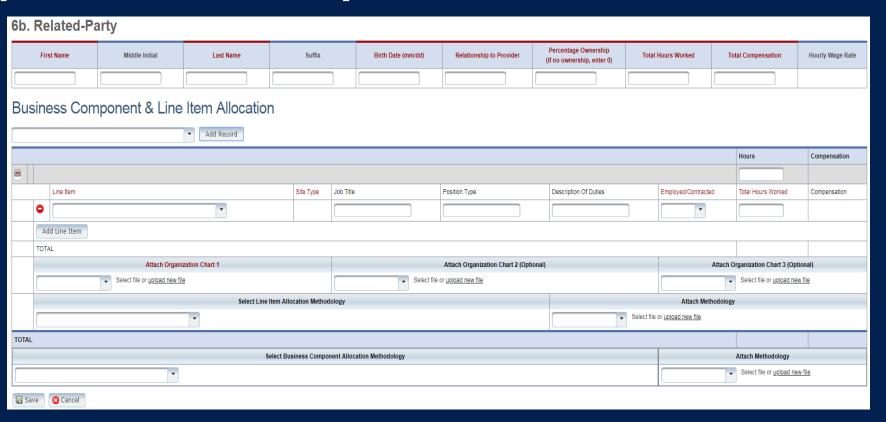
To collect related-party information.



To add each owner-employee, related-party employee or related-party contract staff, select "Add record."



#### Step 6.b. Related-Party





#### **Step 6.c. Direct Care Staff**

Report direct care expenses.

	Non-Related Party Related Party													
Туре	Total Staff Hours	Total \$ Wage		Total Contracted Hours		Contracted yment	Total Staff Hours	Total Wag		Total Contracted Hours	Total Contracted Payment	Total Compensation	Average Staff Rate	Average Contracted Rate
А	B C D E		F	G	;	н	1	J (C+E+G+I)	K [(C+G)/(B+F)]	L [(E+I)/(D+H)]				
Registered Nurse (RN)												\$0	\$0.00	\$0.00
Licensed Vocational Nurse (LVN)												\$0	\$0.00	\$0.00
Medication Aides												\$0	\$0.00	\$0.00
Restorative Aides												S0	\$0.00	\$0.00
Certified Nurse Aides												\$0	\$0.00	\$0.00
TOTAL	0.00	\$0		0.00		\$0	0.00	S	0	0.00	\$0	\$0		
		Non-Related Party					Related Party							
Туре		Total Staff Hours	Total Staff Wages		al Contracted Total Contract Hours Payment			Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Compensation	Average Staff Rate	Average Contracted Rate
А		В	С	D		E		F	G	н	1	J (C+E+G+I)	K [(C+G)/(B+F)]	L [(E+I)/(D+H)]
Registered Nurse (RN) - Non-Medicaid	(				)							\$0	\$0.00	\$0.00
Licensed Vocational Nurse (LVN) - Non-Medicaid					)							\$0	\$0.00	\$0.00
Medication Aides - Non-Medicaid												\$0	\$0.00	\$0.00
Restorative Aides - Non-Medicaid					)							\$0	\$0.00	\$0.00
Nurse Aides - Non-Medicaid					)							\$0	\$0.00	\$0.00
TOTAL		0.00	\$0	0.00		\$0		0.00	\$0	0.00	\$0	\$0		



#### **Step 6.c. Direct Care Staff**

Benefits, Miles Traveled, and Mileage Reimbursement.

	Non-Related & Related Party											
Туре	Employee Benefits/Insurance	Miles Traveled	Mileage Reimbursement	TOTAL	Average Mileage Reimbursement per Mile							
А	В		D	E (B+D)	F (D/C)							
Direct Care Staff				\$0	\$0.00							
Direct Care Staff - Non-Medicaid				\$0	\$0.00							
TOTAL	\$0	0	\$0	\$0								

For all direct care staff, by service type, include:

- employee benefits
- insurance
- personal vehicle miles traveled
- mileage reimbursement



# **Step 6.d. Other Resident Care Staff Purpose**

To collect hours, wages, benefits, miles traveled, and mileage reimbursement.

	Non-Related Party						Related Party				
Туре	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Compensation	Average Staff Rate	Average Contracted Rate
А	В	С	D	E	F	G	н	1	J (C+E+G+I)	K [(C+G)/(B+F)]	L [(E+I)/(D+H)]
Certified Social Worker									\$0	\$0.00	\$0.00
Social Service Assistants									\$0	\$0.00	\$0.00
Activity Director									\$0	\$0.00	\$0.00
Activity Services Assistants									\$0	\$0.00	\$0.00
Other Resident Care Staff - Professional									\$0	\$0.00	\$0.00
Other Resident Care Staff - Non-Professional									\$0	\$0.00	\$0.00
Ancillary Therapists									\$0	\$0.00	\$0.00
Ancillary Therapy Assistants									\$0	\$0.00	\$0.00
Other Ancillary Staff									\$0	\$0.00	\$0.00
Food Service Supervisory and Professional Staff									\$0	\$0.00	\$0.00
Other Food Service Staff									\$0	\$0.00	\$0.00
Contracted - Dietitian/Nutritionist									\$0	\$0.00	\$0.00
* Average excludes Central Office Staff	0.00	\$0	0.00	\$0	0.00	\$0	0.00	\$0	\$0		



# Step 6.e. Administrative and Operations Personnel Purpose

To collect administrative and operations staff hours, wages, benefits, miles traveled, and mile reimbursement.

	Non-Related Party						Related Party				
Туре	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Staff Hours	Total Staff Wages	Total Contracted Hours	Total Contracted Payment	Total Compensation	Average Staff Rate	Average Contracted Rate
А	В	С	D	E	F	G	н	1	J (C+E+G+I)	K [(C+G)/(B+F)]	L [(E+I)/(D+H)]
Administrator									\$0	\$0.00	\$0.00
Assistant Administrator									\$0	\$0.00	\$0.00
Owner									\$0	\$0.00	\$0.00
Other Administrative Staff									\$0	\$0.00	\$0.00
Medical Records Staff									\$0	\$0.00	\$0.00
Resident Care Training Staff									\$0	\$0.00	\$0.00
Central Supply Staff									\$0	\$0.00	\$0.00
Laundry & Housekeeping Staff									\$0	\$0.00	\$0.00
Other Facility & Operations (including Maintenance and Transportation) Staff									\$0	\$0.00	\$0.00
Central Office Staff									\$0	\$0.00	\$0.00
Ancillary Indirect Medicaid-Only									\$0	\$0.00	\$0.00
TOTAL	0.00	\$0	0.00	\$0	0.00	\$0	0.00	\$0	\$0		
1 1 0 1 10" 01"											

# **Step 7 Payroll Taxes and Workers' Compensation**

#### **Purpose**

To collect information on your facilities Payroll Taxes and Workers' Compensation for the contracted provider's direct care staff, administrative and central office staff.





#### **Step 7 - Payroll Taxes and Workers' Compensation**

Report costs for all staff including:

- Direct Care
- Other Resident Care and program administration
- Central Office

Did the provider have a Section 125 or Cafeteria Plan that covers the employees for insurance premiums, unreimbursed medical expenses and/or dependent care costs?

Is your entity a Texas Workforce Commission Reimbursing Employer (e.g., not required to pay quarterly taxes to the Texas Workforce Commission (TWC for unemployment coverage)?

Taxes and Workers' Compensation	Attendant	Non-Attendant and Program Admin	Central Office	Total
FICA and Medicare Payroll Taxes				0
State and Federal Unemployment Taxes				0
Workers' Compensation Premiums				0
Workers' Compensation Paid Claims				0



#### **Step 7 - Payroll Taxes and Workers' Compensation**

If payroll taxes (i.e., FICA, Medicare, and state/federal unemployment) are allocated based upon percentage of salaries, the provider must disclose this functional allocation method. The use of percentage of salaries is not the salaries allocation method, since the salaries allocation method includes both salaries and contract labor.

Expenses are used in the report reconciliation process to determine spending compliance and rate-setting calculations.

# TEXAS Health and Human Services

#### **STAIRS**

#### **Step 8. Facility and Operations Costs**

#### **Purpose**

To collect expense information for the contracted provider and used directly or indirectly in the <u>provision of contracted services</u>.



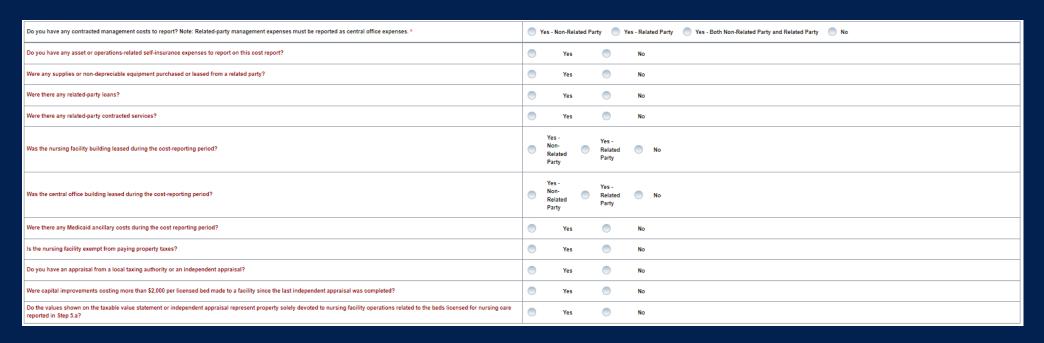
#### **Step 8 Facility and Operations Costs**

- Step 8.a. General Information
- Step 8.b. 8.d. Related Party Transactions
- Step 8.e. Assets and Depreciation
- Step 8.f. Non-Related Party Facility Operations Cost
- Step 8.g. Summary
- Step 8.h. All Other Costs



#### **Step 8.a. General Information Purpose**

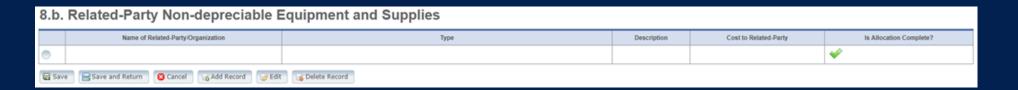
To collect Facility and Operations cost. This information will lock or unlock certain sections in Step 8.





### Step 8.b. Related-Party Non-depreciable Equipment and Supplies

Enter Total Unallowable Expenses for the contracts listed in Step 3.a. for this specific cost report.





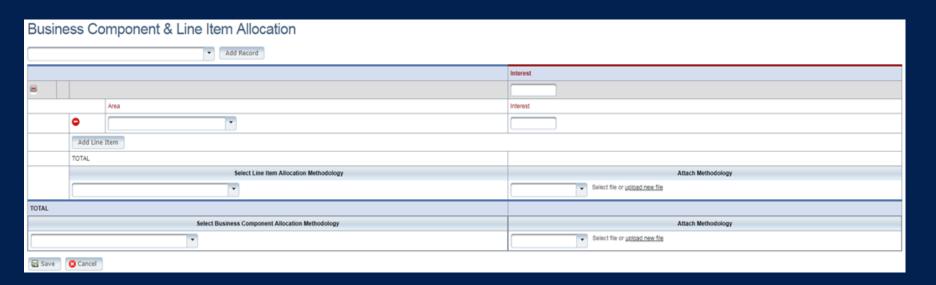
#### **Step 8.c. Related-Party Loans**

Enter any of your related-party loans from individuals or organizations.





**Step 8.c. Business Component & Line-Item Allocation**Enter your Business Components and Line-Item Allocations in this table.



Business Components and Line-item Allocation is limited to the businesses and contracts entered in Step 3.



#### **Step 8.d. Related-Party Contracted Services**

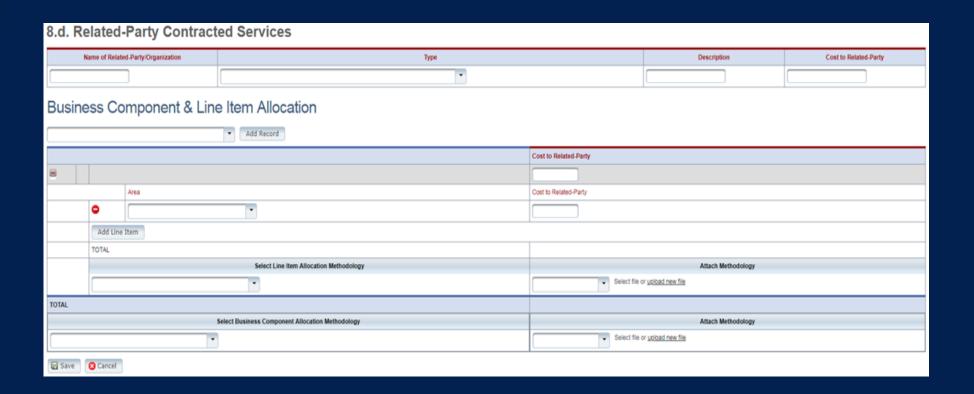
Report the purchase of services, such as: accounting, legal and consulting services, from a related-party organization or an individual who is **NOT** an employee of the contracted provider.



As with other tables Select "Add record" to add more Contracted Service Providers.



#### **Step 8.d. Related-Party Contracted Services**







### Step 8.e. Depreciation Expense and Related-Party Lease/Purchase of Depreciable Assets

#### Purpose

To report Depreciable Assets for Related-Party and Non-Related Parties.

Depreciate property and assets owned by the contracted provider and improvements to the provider's owned, leased, or rented property that are valued at \$5,000 or more with an estimated useful life of more than one year at the time of purchase.



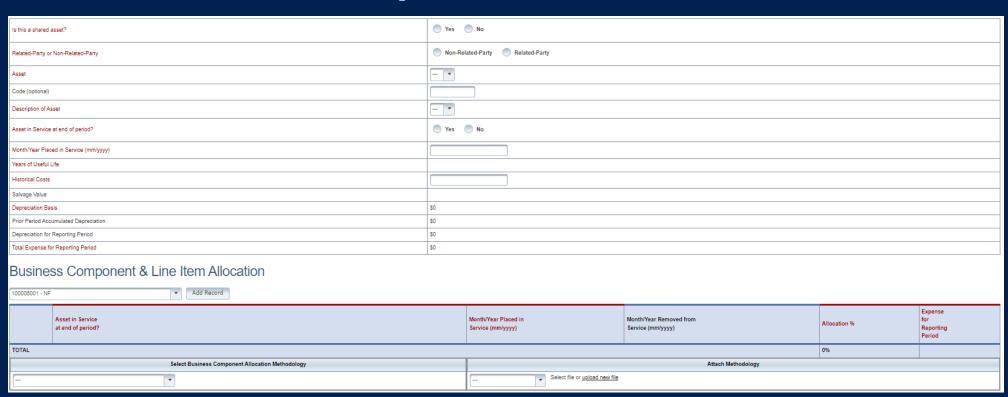


### Step 8.e. Depreciation Expense and Related-Party Lease/Purchase of Depreciable Assets





### Step 8.e. Depreciation Expense and Related-Party Lease/Purchase of Depreciable Assets





## Step 8.f. Non-Related Party Facility, Operations, Administrative and Other Direct Care Costs Purpose

To collect all facility and operations costs.

8.f. Non-Related-Party Facility,	Operations, Adm	ninistrative and O	ther Direct	Care Costs	- Entry				
	Non-Related Party			Related Party					
Туре	Program Admin & Operation	Central Office	Non- Related- Party Total	Program Admin& Operation	Central Office	Related- Party Total	TOTAL	Notes (optional)	
Rent / Lease - Building and Building Equipment									
Rent / Lease - Departmental Equipment / Other									
Interest - Mortgage									
Insurance - Building and Equipment									
Taxes - Ad Valorem Real Estate									
Utilities & Telecommunications									
Building / Equipment - Contracted Services and Maintenance and Repairs									
	Non-Related Party			Related Party					
Туре	Program Admin & Operation	Central Office	Non- Related- Party Total	Program Admin& Operation	Central Office	Related- Party Total	TOTAL	Notes (optional)	
Depreciation - Building & Improvements, Building Fixed Equipment, Leasehold Improvements, Land Improvements, Other Amortization									
Depreciation - Departmental Equipment									
Operations Supplies									
Depreciation - Transportation Equipment									
Rent / Lease - Transportation Equipment or Contracted Transportation Services									
Transportation - Maintenance, Repairs, Gas, Oil, Interest, Insurance, Taxes, Other									
Staff Training / Seminars - Non Admin Staff									
Staff Training / Seminars - Admin									



## Step 8.g. Facility and Operations Costs Summary Purpose

This Step provides a summary of the Related and Non-Related-Party Costs entered through **Steps 8.b.-8.f.** 

8.g. Facility and Operations Costs Summary			
	Related and Non-Related Party Summary		
Туре	Program Admin & Operation	Central Office	TOTAL
Rent / Lease - Building and Building Equipment			
Rent / Lease - Departmental Equipment / Other			
Interest - Mortgage			
Insurance - Building and Equipment			
Taxes - Ad Valorem Real Estate			
Utilities & Telecommunications			
Building / Equipment - Contracted Services and Maintenance and Repairs			
	Related and Non-Related Party Summary		
Туре	Program Admin & Operation	Central Office	TOTAL
Depreciation - Building & Improvements, Building Fixed Equipment, Leasehold Improvements, Land Improvements, Other Amortization			
Depreciation - Departmental Equipment			
Operations Supplies			
Depreciation - Transportation Equipment			
Rent / Lease - Transportation Equipment or Contracted Transportation Services			
Transportation - Maintenance, Repairs, Gas, Oil, Interest, Insurance, Taxes, Other			
Staff Training / Seminars - Non Admin Staff			
Staff Training / Seminars - Admin			
	Related and Non-Related Party Summary		
	Program Admin		

#### **Step 9 Preparer Verification Summary**

The summary verification table shows the Total Reported Revenues and Total Reported Expenses entered into STAIRS.





## TEXAS Health and Human Services

#### **STAIRS**

#### **Step 10 Preparer Certification**

Preparer must certify the accuracy of cost reports submitted to HHSC.

Providers may be liable for civil and/or criminal penalties if the cost report is not completely accurate.

HHSC uses this information to ensure that the report has been verified by the entity and preparer as per TAC rules.



### Step 10 Preparer Certification Preparer (Methodology) Certification

The person identified in **Step 1** of the cost report as Preparer must sign this certificate.

#### AS PREPARER OF THIS COST REPORT, I HEREBY CERTIFY THAT:

- I have completed the state-sponsored cost report training for this cost report.
- I have read the note below, the cover letter and all the instructions applicable to this cost report.
- I have read the Cost Determination Process Rules (excluding 24-RCC), program rules, and reimbursement methodology applicable to this cost report, which define allowable and unallowable costs and provide guidance in proper cost reporting.
- I have reviewed the prior year's cost report audit adjustments, if any, and have made the necessary revisions to this period's cost report.
- To the best of my knowledge and belief, this cost report is true, correct and complete, and was prepared in accordance with the Cost
  Determination Process Rules (excluding 24 RCC), program rules, reimbursement methodology and all the instructions applicable to this cost
  report.
- This cost report was prepared from the books and records of the contracted provider and/or its controlling entity.

Note: This PREPARER CERTIFICATION must be signed by the individual who prepared the cost report or who has the primary responsibility for the preparation of the cost report. If more than one person prepared the cost report, an executed PREPARER CERTIFICATION may be submitted by each preparer. Misrepresentation or falsification of any information contained in this cost report may be punishable by fine and/or imprisonment.

The Preparer Certification must be uploaded by the Preparer, using his/her own login information.

PREPARER IDENTIFICATION	
Name of Contracted Provider:	
Printed/Typed Name of Signer:	Title of Signer:



#### **Step 10 Preparer Certification**

SIGNATURE OF PREPARER	DATE	
Subscribed and sworn before me, a Notary public on the	of	Year
	Notary Signature	
	Notary Public, State of	
	Commission Expires	

## TEXAS Health and Human

Services

#### **STAIRS**

#### **Step 11 Entity Contact Certification**

Once you have verified your information and printed the certifications, the cost report is **locked** to any further changes.

If you realize that something was omitted and you need to access your data again or upload an additional document, you will need to contact <a href="mailto:CostInformationPFD@hhs.texas.gov">CostInformationPFD@hhs.texas.gov</a> to assist with getting the report re-opened.



#### Step 11 Entity Contact Certification

Review the certification signer's requirements

#### AS SIGNER OF THIS COST REPORT, I HEREBY CERTIFY THAT:

- I have read the note below, the cover letter and all the instructions applicable to this cost report.
- I have read the Cost Determination Process Rules (excluding 24-RCC), program rules, and reimbursement methodology applicable to this cost report, which define allowable and unallowable costs and provide guidance in proper cost reporting.
- I have reviewed this cost report after its preparation.
- To the best of my knowledge and belief, this cost report is true, correct and complete, and was prepared in accordance with the Cost
  Determination Process Rules (excluding 24 RCC), program rules, reimbursement methodology and all the instructions applicable to this cost
  report.
- This cost report was prepared from the books and records of the contracted provider and/or its controlling entity.

Note: This COST REPORT CERTIFICATION must be signed by the individual legally responsible for the conduct of the contracted provider, such as the Sole Proprietor, a Partner, a Corporate Officer, an Association Officer, or a Governmental Official. The administrator/director is authorized to sign only if he/she holds one of these positions. Misrepresentation or falsification of any information contained in this cost report may be punishable by fine and/or imprisonment.

In accordance with Texas Administrative Code (TAC) Rule §355.105(d)(1)(A), an interested party legally responsible for conduct of the contracted provider may initiate an amendment no later than 60 days after the original due date. Provider-initiated amendment requests can be sent to: <a href="mailto:costinformation@hhsc.state.bx.us">costinformation@hhsc.state.bx.us</a>. Request received that is not signed by an individual legally responsible for the conduct of the contracted provider, or received after the 60th day, will not be accepted. Failure to submit the requested amendment to the cost report by the due date is considered a failure to complete a cost report as specified in the above referenced rule.

The Cost Report Certification must be uploaded by the responsible party, using his/her own login information.



#### **Step 11 Entity Contact Certification**

Signer must fill out the identification information.

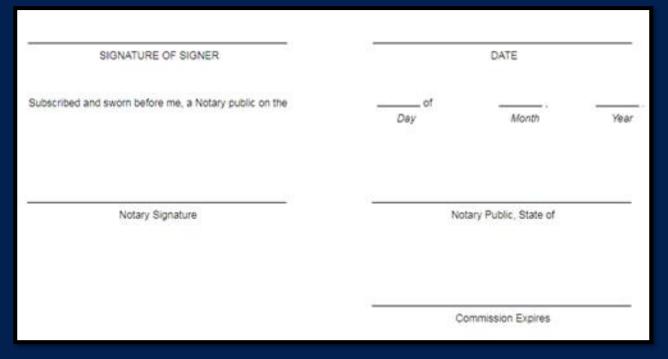
SIGNER INDENTIFICATION					
Name of Contracted Provider:					
Printed/Typed Name of Signer:	Title of Signer:				
Name of Business Entity:					
Address of Signer (street or P.O. Box, city, state, 9-digit zip):					
Phone Number (including area code):	FAX Number (including area code):				
Email:					



**Step 11 Entity Contact Certification** 

An individual legally responsible for the conduct of the provider could be:

- Owner
- Partner
- Corporate Officer
- Association Officer
- Government official
- L.L.C. member





#### **Digital Signatures**



## TEXAS Health and Human Services

#### **STAIRS**

#### **Step 12 Provider Adjustments Report**

#### **Purpose**

A report is emailed by Fairbanks to the provider. Allows Provider opportunity to review the report adjustments made during HHSC's financial examination.

Provider has 30 days to review the findings.

If you take no action you will agree with the findings by default. At that point, any recoupment will stand.



## **Step 12 Provider Adjustments Report**

#### Report Shows:

- Changes made to original values
- Adjusted amount
- Reason for the adjustment





#### **Step 12 Provider Adjustments Report**

This report shows the Recoupment Summary

	Please ent	er recoupment values			
Program / Contract / Group	Weighted Level Awarded	Level Achieved	Staffing Recoupment	Spending Recoupment	Estimated Total Recoupment*
NF	13.00	13.00	0.00	0.00	0.00
		0.00	0.00	0.00	0.00
		0.00	0.00	0.00	0.00
		0.00	0.00	0.00	0.00
		0.00	0.00	0.00	0.00
		0.00	0.00	0.00	0.00
Total Recoupment		\$13.00	\$0.00	\$0.00	\$0.00

# TEXAS Health and Human Services

#### **STAIRS**

#### **Step 13 Agree/Disagree**

#### **Purpose**

The provider may request an informal review or agree with adjustments.

#### How do we use this information?

HHSC uses this information to start the informal review process or set the report to complete.



#### **Step 13 Agree / Disagree**

For providers with a recoupment amount above \$25,000, you have the option to choose "I Agree and Request a Payment Plan."



Providers will need to email a **Payment Plan Request** to the Director of PFD for Long-Term Services and Supports at RAD Payments@hhs.texas.gov.



#### **Step 13 Request Informal Review**

A provider who disagrees with an adjustment is entitled to request an informal review of those adjustments with which the provider disagrees.

The request, or a request for a 15-day extension to make the request, must be in writing and received by HHSC no later than the review period expiration date.

## TEXAS Health and Human Services

#### **STAIRS**

#### **Step 14 Informal Review**

#### **Purpose**

This step is to allow the providers a chance to review the informal review adjustments.

#### **Summary Table**

Revenue Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Non-Medicaid	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00

Expense Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Non-Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Administrative and Operations Wages, Benefits and Mileage (less Central Office)	\$1,111.00	\$0.00	\$1,111.00
Total Payroll Taxes & Workers' Compensation (Not including Central Office)	\$3.00	\$0.00	\$3.00
Total Facility and Operations Expenses (Not including Central Office)	\$0.00	\$0.00	\$0.00
Total Central Office Expenses	\$0.00	\$0.00	\$0.00
Total	\$1,114.00	\$0.00	\$1,114.00

Because this cost report indicates participation in rate enhancement in Step 4, your recoupment summary information is being provided below.

In accordance with Title 1 of the Texas Administrative Code (TAC), §355.308(s) for nursing facilities, or §355.112(t) for all other programs, the below Recoupment Summary indicates whether or not the provider is subject to recoupment for failure to meet participation requirements.

If you indicated on STEP 2 of this cost report that you requested to aggregate by program those contracts/component codes held by this Combined Entity which participated in the Attendant Compensation Rate Enhancement for the purpose of determining compliance with spending requirements, the recomponent summany information below represents the estimated total recoupment for all participating contracts/component codes on the cost reports indicated below. This same summary information is displayed on all cost reports affected by the aggregation.



#### **Step 14 Informal Review**

#### **Summary Table**

Revenue Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Non-Medicaid	\$0.00	\$0.00	\$0.00
Total	\$0.00	\$0.00	\$0.00

Expense Summary	Total as Submitted	Adjustments	Total After Adjustments
Total Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Non-Attendant Wages, Benefits and Mileage	\$0.00	\$0.00	\$0.00
Total Administrative and Operations Wages, Benefits and Mileage (less Central Office)	\$1,111.00	\$0.00	\$1,111.00
Total Payroll Taxes & Workers' Compensation (Not including Central Office)	\$3.00	\$0.00	\$3.00
Total Facility and Operations Expenses (Not including Central Office)	\$0.00	\$0.00	\$0.00
Total Central Office Expenses	\$0.00	\$0.00	\$0.00
Total	\$1,114.00	\$0.00	\$1,114.00

Because this cost report indicates participation in rate enhancement in Step 4, your recoupment summary information is being provided below.

In accordance with Title 1 of the Texas Administrative Code (TAC), §355.308(s) for nursing facilities, or §355.112(t) for all other programs, the below Recoupment Summary indicates whether or not the provider is subject to recoupment for failure to meet participation requirements.

If you indicated on STEP 2 of this cost report that you requested to aggregate by program those contracts/component codes held by this Combined Entity which participated in the Attendant Compensation Rate Enhancement for the purpose of determining compliance with spending requirements, the recoupment summary information below represents the estimated total recoupment for all participating contracts/component codes on the cost reports indicated below. This same summary information is displayed on all cost reports affected by the aggregation.



## Step 14 Informal Review Informal Review

After HHSC staff has completed the results, provider will be notified and can see the adjustments in Step 14.

Edit Recoupment 191181001 - NF							
Please enter recoupment values							
Program / Contract / Group	Weighted Level Awarded	Level Achieved	Staffing Recoupment	Spending Recoupment	Estimated Total Recoupment*		
NF	13.00	13.00	0.00	0.00	0.00		
		0.00	0.00	0.00	0.00		
		0.00	0.00	0.00	0.00		
		0.00	0.00	0.00	0.00		
		0.00	0.00	0.00	0.00		
		0.00	0.00	0.00	0.00		
Total Recoupment		\$13.00	\$0.00	\$0.00	\$0.00		
This amount is an estimate based on the record of units paid at the time the Spending Require	ment is calculated. The final amount	recouped will be based on the units	of service paid at the time the recor	upment is entered into the billing sys	stem and may differ from the amount in		

Any further actions, such as a formal appeal, will not be handled in STAIRS.

#### **Due Date**



## All Reports are due April 30<sup>th</sup> unless indicated otherwise

#### HHSC Provider Finance Contact Information



For Assistance With	Telephone	E-mail
Cost or Accountability Report completion, instructions, informal reviews and/or general guidance	(737) 867-7817	PFD-LTSS@hhs.texas.gov
Cost or Accountability Report Excusals	(737) 867-7812	CostinformationPFD@hhs.texas.gov
Cost Report Requests and Submission or STAIRS Technical Assistance	(737) 867-7812	CostinformationPFD@hhs.texas.gov





#### Regular Mail:

Texas Health and Human Services Commission Provider Finance Department, Mail Code H-400 P. O. Box 149030 Austin, TX 78714-9030

#### Special Delivery:

Texas Health and Human Services Commission Provider Finance Department, Mail Code H-400 4601 W. Guadalupe St. Austin, TX 78751





## Thank you

HHSC PFD Center for Information and Training